



## **Volunteer Guidelines**

With your help, Volunteer Services supports various Teams at Metropolitan Ministries. THANK YOU!

### **1. Volunteer Philosophy**

Volunteer Services aims to be of service to staff by connecting volunteers and successfully growing department capacity.

Volunteer Services aims to be of service to our community by operating a robust volunteer program connecting individuals, families, and corporate, faith, and civic groups to meaningful engagement in the work we do at Metro.

Most importantly, Volunteer Services aims to be of service to clients because more volunteers at Metro means more voices of support in our community that leads to greater awareness, support, and connection to resources.

### **2. Volunteer Program Overview**

With nearly 22,000 volunteers at Metro Ministries, we are one of the largest volunteer programs in the state of Florida. Individuals, groups, and specialized volunteer programs serve on our campuses, at our seasonal pop-up sites, and in partnership programs in Hillsborough, Pasco, and Pinellas counties. Our volunteers serve at over 60 Tampa Bay area locations annually!

### **3. Individual and Group Volunteers**

Individuals are encouraged to sign up at [metromin.org/volunteer](https://metromin.org/volunteer) and navigate to Individual Opportunities in the county where you would like to serve. Within the [metromin.org/volunteerhub](https://metromin.org/volunteerhub) pages, you can view a calendar of opportunities and sign up.

Groups can also visit [metromin.org/volunteer](https://metromin.org/volunteer) and navigate to the Group volunteer form at the bottom of the page. Once we review your details, a member of our team will reach out to determine our best needs that fit your schedule. Your group will have reserved spots and receive a private sign-up link. Note that unfilled spots are released back to the public for individual sign-up two weeks prior to your group volunteer date.

### **4. Other Items**

Child Volunteers – Children as young as 8 years old can volunteer with their guardian. Or at 14 or older, they can serve by themselves.

Verification of Volunteer Hours – Volunteer Services staff can complete documents and sign to verify Volunteer Hours completed.

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